



## **RENTAL PROGRAM HIGHLIGHTS**

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### ***Join the Established Leader in Mammoth Rental Management***

- 32 years of great service
- Professionally staffed office open 7 days a week
- Attractive, visible and high traffic office across the street from Vons and shopping
- Established toll-free and local phones
- Longevity - Office and Housekeeping personnel average 10 years of dedicated service
- Member of ML Chamber of Commerce and Lodging Association
- Competitive management fees

### ***MammothSierraOnline.com Website – Give Your Property a Compelling Online Presence***

- Professionally designed and search-optimized website with 24/7 online booking and real-time availability
- Professional unit photos and property descriptions
- Authenticated guest property reviews
- Password protected owner site for online booking and viewing of statements

### ***Housekeeping, Quality Control and Maintenance – Experience Our Commitment to Service***

- On staff housekeeping and quality control – we don't outsource cleaning and it shows!
- High quality housekeeping
- Professional linen and towel service with high thread-count linens
- Professional maintenance services, with on-staff licensed General Contractor

### ***Multi-channel Marketing Program - Maximize Your Rental Income Opportunities***

- Comprehensive, multi-channel marketing and advertising program
- Numerous booking affiliates and distribution channels including HomeAway, VRBO, TripAdvisor and more
- Town of Mammoth Lakes tourism participant, online reservations, publications
- Database marketing - guest database of over 60,000 names
- Search engine optimization, social and comprehensive pay-per-click campaigns

### ***Outstanding Guest Service – Benefit From Our Loyal and Repeat Business***

- New mobile app for guests featuring instant messaging service to guests
- Dedicated guest services personnel
- 24-hour, secure key distribution, check-in and emergency service
- Spa quality unit supplies including soaps, shampoos and more